



HOUSE RULES

All of us at the BoxHotel are pleased to have you as our guest. To make sure you stay at the BoxHotel is even more enjoyable, we ask you to read and follow the house rules below. BoxHotels General Terms and Conditions are available for download in PDF format online at www.boxhotel.de

1. Smoking and open fires are prohibited throughout entire BoxHotel. Whoever negligently triggers the fire alarm system (smoke detectors) by cigarette smoke or by igniting fire, or manually sets off a false alarm is subject to the full expense associated with the dispatch of the fire department. Additionally, a contractually agreed upon fine of up to €1,000 is applied if we determine that your room has been smoked in; we will charge an extra cleaning fee of €50.00. BoxHotel assumes no liability for damages due to false alarms. Fire prevention regulations (see separate notice in the corridors) must be observed. Please read the regulations about extinguishing fires, handling of fire extinguishers, and escape routes carefully.
2. Please report damages or malfunctions to the BoxHotel immediately to hotel staff.
3. The BoxHotel has a lobby as a common room and lounge. The BoxHotel does not have a separate kitchen. For safety and hygienic reasons, the preparation of hot food and drinks is not permitted in the boxes.
4. When leaving and returning to the BoxHotel after 22:00, please avoid creating any noise in all boxes, corridors, and in front of the hotel out of consideration for other guests and hotel neighbors. Non-observance of quiet hours can result in immediate removal from the property. Please avoid showering between 22:00 and 6:00, if at all possible.
5. Overnight stays in the boxes are allowed for BoxHotel guests exclusively.
6. The boxes are available for check-in as early as 3:00pm. Check-out is until 11:00am.
7. Animals are not allowed in the BoxHotel.
8. The excessive consumption of alcohol is prohibited in the whole hotel.
9. The BoxHotel employee on duty reserves the right to refuse service to anyone. In urgent cases, the BoxHotel is authorized to enter the boxes, in the event of disturbances of the peace or violations of the house rules, and take appropriate measures to restore order.
10. BoxHotel will provide you with Wi-Fi internet access for the duration of your stay. BoxHotel is not in a position nor obligated to ensure actual availability, suitability, or reliability of this internet access, even in terms of volume. BoxHotel is authorized to restrict your access in part, in whole, temporarily or completely from further use. Use the Wi-Fi network at your own risk. BoxHotel accepts no liability for damages to devices or data resulting from the use of the Wi-Fi. You agree to comply with the applicable laws when using the Wi-Fi. You hereby release BoxHotel from all damages and claims by third parties due to illegal use of the Wi-Fi and/or from violations of the present agreement. This exemption also extends to expenses and charges associated with its claim or defense.
11. You are responsible for your personal belongings. There is a mobile phone charging station in the BoxHotel lobby for all common smartphones. Please keep an eye on your property. BoxHotel assumes no liability for the loss of valuables.
12. Public areas of the BoxHotel are monitored by video for security purposes.

Miscellaneous:

House rules may change at any time and can be read at the entrance area at check-in. Please do not hesitate to contact us should you have any further questions about your stay.

Have a great stay in the BoxHotel.